



HomeAway Home Watch LLC – Service Agreement

Thank you for choosing HomeAway Home Watch, LLC to provide you peace of mind while you are away. We're there when you cannot be! The Service Agreement is to indicate agreed upon services as well as specific professionals we should contact in the event their services are needed in your absence.

Client Information:

Home Owner:

Billing Address:

Service Address:

Mobile Phone:

Email:

Home Access: Code or Key:

Desired Home Temp setting:

Desired Pool Heater setting:

Services: (please circle choices)

Home Watch: Biweekly @ \$75/month Weekly @ \$125/month

Pool Service: Weekly @ \$75/month

Concierge Services: TBD and agreed upon

Additional Services:

Current Service Providers:

Security System (to include entry instructions & phone):

House Cleaning Service:

Landscaping Service:

Plumber:

Electrician:

Carpenter:

Approvals and Authorization:

Client agrees and contracts with HomeAway Home Watch, LLC for services stated in this Service Agreement and for all other services requested by Client herein or future requested services rendered. Client attests to have full ownership and/or authorization to contracted services as home owner of title or deed to said property. Client has full authority to permit home and property access including gated community access points. Client shall have responsibility to inform all home and community service security entities of agreement to allow HomeAway Home Watch, LLC to enter the community and access the premises. False, inaccurate or incomplete information shall be the responsibility of the Client and shall void all responsibility of HomeAway Home Watch, LLC.

Damaged/Missing or Broken Items:

HomeAway Home Watch, LLC is not responsible for any damages to the property unless caused by our negligence. This includes missing, lost, damaged or stolen under any circumstances including but not limited to theft, vandalism, negligence of invited or uninvited individuals, or acts of nature. In such events client agrees to look solely to homeowners insurance policy for recovery. HomeAway Home Watch, LLC will not intervene in any situation which may risk the safety of it's workers. If a situation is considered unsafe and/or the security of the property is deemed to be at risk HomeAway Home Watch, LLC will contact local authorities (police, fire, etc.).

Confidential Information:

HomeAway Home Watch, LLC respects our clients' confidential information and privacy. Any information collected by HomeAway Home Watch, LLC will only be used internally. We will never make any information available to 3rd parties with the exception as required by law. While some personal information is kept on owner cell phones such cell phones are set to lock after 1 minute of nonuse with a password requirement to unlock. Should said phone(s) be lost or stolen all information on phone is wiped either by incorrect input of password (3 times) or remotely via Verizon Wireless. This includes email accounts also.

Guarantees:

Our services are for observation and reporting only. It is impossible for us to guarantee the safety or condition of your home. .We also cannot warrant against break in, vandalism or other acts of nature, the purpose of our service is scheduled observation and inspection, which increases the chances of early problem detection before damage has occurred. Should a false alarm occur, we shall not be responsible for any costs incurred as a result of the false alarm while following clients instructions for alarm operation.

TERMINATION:

Either party may terminate this Service Agreement at any time for any reason by written (including email) or oral (including voicemail) notice. Cancellations for Service must be received by the last business day prior to the following week of any scheduled service including inspections.

INDEMNIFICATION:

The Client/homeowner agrees to indemnify and hold harmless HomeAway Home Watch, LLC from any and all liability that may result from damage suits or claims in connection with the provision of the services described within this Service Agreement, and from all liability for injuries to person or property suffered or sustained by any person whomsoever. (For example, should a water leak in the Client's home damage another Unit). HomeAway Home Watch, LLC would not be liable for said water break and damage. Client/homeowner agrees to carry adequate homeowners Insurance to protect the interest of parties hereto. HomeAway Home Watch, LLC shall not be held responsible for damage which may result from actions of others, acts of nature, or other circumstances beyond the control of HomeAway Home Watch, LLC and the services stated herein.

ADDITIONAL FEES: Additional services may be added if requested.

NOTE: If there is an emergency and additional services are requested within business hours (M-F 8am-5pm Eastern Time), the hourly rate is \$35/hour. If required outside normal business hours, rate is \$65/hour.

Invoices will be sent at the end of the month and payment are due by the 5th of the month. You will receive an email, unless otherwise discussed, after each visit informing you of the status of your home and property. There is a Returned Check fee of \$25.00.

ACKNOWLEDGEMENT:

Owner:

HomeAway Home Watch, LLC Name:

Signature:

Signature:

Date:

Date:

We Greatly Appreciate your business!!

HomeAway Home Watch LLC

8105 Dahlia Drive STE: 2103 Naples, FL 34113

PH: 239-206-5856

Homeawayhomewatch.com

Email: homeawayhomewatch@gmail.com